EMPLOYEE NAME: ______________________

Created: 6/15; Revised: 9/15; 4/18; 2/19; 8/19

JOB DESCRIPTION

POSITION TITLE: Data Analyst, Human Resources

DIVISION: Human Resources

DEPARTMENT: Support Services

REPORTS TO: Assistant Director, Benefits

FLSA: Exempt

SALARY SCHEDULE: Technology Services

WORK DAYS: 238

PAY GRADE: Rank N (NT14)

PAY FREQUENCY: Monthly

PRIMARY FUNCTION: Responsible for all processes related to Voluntary Local Benefit Plans; including reconciliation to payroll, benefits broker and carriers, file imports, open enrollment, benefits website content, and customer service.

REQUIREMENTS:

1. Educational Level: Associate Degree in Human Resources, Education, Technology or other related field; (2 years similar work level experience = 1 year of college). A combination of experience and education may be used to meet the Degree requirement; however, the work experience years used to qualify for the Degree requirement cannot be used to meet the work requirement.

2. Certification/License Required: None

3. Experience: 3 years of HR, Education or professional/office experience with demonstrated exceptional customer service, problem resolution, proficient MS Office/technology and analytical skills

4. Physical Activities: Routine physical activities that are required to fulfill job responsibilities

5. Knowledge, Skills, & Abilities: Written and oral communication; MS Office proficiency, specifically with Excel; detail and deadline oriented; proven problem solving & analytical skills, positive attitude and exceptional level of professionalism

The Board of Education and the Superintendent may accept alternatives to some of the above requirements.

ESSENTIAL DUTIES:

1. Demonstrates prompt and regular attendance.

2. Pays local benefit carrier bills; reconciles benefit elections to payroll, benefits broker and carrier; communicates any adjustments.

3. Imports benefit elections into system of record; validates coverage data and start/end dates; applies appropriate arrears as needed.

4. Performs audits on benefit related data; determines and researches inaccuracies; coordinates/recommends correcting entries with appropriate staff.

5. Validates open enrollment data; performs system testing; provides recommendations to improve employee experience.

6. Assists employees with benefit election experience, including benefit website content and navigation.

7. Acts as a backup to reconciliation of SHBP accounts.

8. Administers and communicates Flexible Spending Account questions in accordance with the Federal and State Law and local guidelines; assists with payroll deductions for Employee Flexible Spending Accounts; requests manual checks when necessary.

9. Processes wire transfers for payroll deductions to TASC; researches payroll discrepancy issues, reports the end date of coverage.

10. Assists in creating productive processes and recommends improvements.

11. Performs other duties as assigned by the appropriate administrator.

Signature of Employee ______________________ Date ______________________

Signature of Supervisor ______________________ Date ______________________