CTLS Support
1. CTLS Parent & Student Support Resources: bit.ly/CTLSResources
2. CTLS Student Guide: bit.ly/ctlsstudentguide
4. Support Emails & Customer Care: CTLSParent.Support@cobbk12.org; CTLSStudent.Support@cobbk12.org; Help Desk: 770-426-3330

Communication in CTLS Parent
1. Login to CTLS Parent to communicate with CCSD schools and teachers, using Messages: ctlsparent.cobbk12.org
2. CTLS Parent Resources: bit.ly/ctlsparentsupport
*CTLS Parent has same login as ParentVUE

Tips for Connectivity Issues
1. Check the status of CTLS: bit.ly/ctlsstatusmonitor
2. CTLS Learn troubleshooting tips: bit.ly/ctlstroubleshootingguide
3. Restarting your device often resolves connectivity issues.

Logging in to ParentVUE
1. Check Attendance and Grades, ASP signup, Laptop Opt-ins MS/HS: parentvue.cobbk12.org
2. Update Student/Family Information: bit.ly/updatecobbparentvue
*If you have never signed in before, you may need to contact your school and ask to speak to the ParentVUE coordinator.

Logging in to Microsoft 365
Need support for students using Microsoft 365? cobbintech.org/microsoftsupport