JOB DESCRIPTION

POSITION TITLE: Communications Specialist

REvised: 6/03; 5/08; 10/12; 1/18; 9/22

DIVISION: Chief Strategy & Accountability Officer

JOb CODE: 488F

DEPARTMENT: Communications

SALARY SCHEDULE: Professional/Supervisory Support

REPORTS TO: Content & Marketing Director

PAY GRADE: Level H (NK08)

FLSA: Exempt

Primary Function: Assists in the development and implementation of the district’s communications and marketing plan through the use of communications technologies.

Requirements:

1. Educational Level: Bachelor Degree or its equivalency required (2 years of similar work level experience equals 1 year of college); combination of experience and education may be used to meet the degree requirement
2. Certification/License Required: None
3. Experience: 2 years professional experience related to the assigned communications platform(s)
4. Physical Activities: Routine physical activities that are required to fulfill job responsibilities
5. Knowledge, Skills, & Abilities: Excellent written and oral communication; ability to work successfully within teams; ability to develop and implement plans for improved communication with stakeholders using assigned delivery platform(s); background in communications technologies.

The Board of Education and the Superintendent may accept alternatives to some of the above requirements.

Essential Duties:

1. Demonstrates prompt and regular attendance.
2. Provides the highest level of customer service while delivering communications to both internal and external stakeholders.
3. Works collaboratively with Department staff, other Departments/Divisions as assigned, schools and community partners to identify, develop and incorporate delivery of information through a variety of communications platforms.
4. Develops, implements and manages one or more communications platform(s) with a focus on continual improvement.
5. Uses talents, skills and available resources to develop and incorporate content into the assigned communications platform(s).
6. Establishes and implements processes and protocols for the ongoing implementation of the assigned communications platform(s).
7. Ensures that all information presented through the assigned communications platform(s) is current & accurate.
8. Assists local schools with communications needs using the assigned communications platforms
9. As applicable, collaborates with Marketing Manager to develop products that promote the district’s strategic communications, marketing and brand identity including assisting with photos and video and event coverage
10. Reviews, evaluates and recommends equipment and supplies to sustain and enhance the applicable communications platform(s).
11. Collaborates with Department staff and other Departments/Divisions to ensure optimal and reliable functioning of required hardware and software systems.
12. Engages in continuing professional development to enhance knowledge and expertise in current and future technologies to deliver high-quality communications products.
13. Assists with Board of Education meeting functions, as necessary.
14. Evaluates, reviews and summarizes performance outcomes for continual improvement.
15. Performs other duties as assigned by the appropriate administrator.
Signature of Employee: ___________________________ Date: ___________________

Signature of Supervisor: ___________________________ Date: ___________________