JOB DESCRIPTION

POSITION TITLE: Secretary V, Communications

DIVISION: Strategy & Accountability

DEPARTMENT: Communications

REPORTS TO: Director, Content & Marketing

FLSA: Non-Exempt

SALARY SCHEDULE: Office Clerical/Technician Annual

PAY GRADE: Rank V

PAY FREQUENCY: Monthly

PRIMARY FUNCTION: Provides assistance to the Communications Office for general administrative responsibilities.

REQUIREMENTS:

1. Educational Level: High School Diploma or GED

2. Certification/License Required: None

3. Experience: Three years of responsible clerical experience

4. Physical Activities: Routine physical activities that are required to fulfill job responsibilities; prolonged sitting for operation of computer

5. Knowledge, Skills, & Abilities: Written and oral communication; strong computer skills; Microsoft Word; organizational skills

The Board of Education and the Superintendent may accept alternatives to some of the above requirements.

ESSENTIAL DUTIES:

1. Demonstrates prompt and regular attendance.

2. Provides the highest quality of customer service while delivering communications to both internal and external stakeholders.

3. Answers Communications Office primary phone line, provides assistance, and forwards calls to appropriate staff.

4. Serves as primary switchboard backup.

5. Assists with distribution of information made available to the public.

6. Handles communication information requests, both verbal and written, that come into the Communications office.

7. Receives, disseminates, and responds to submission of news items and requests for coverage by schools and other Departments/Divisions in support of the Press Relations Coordinator.

8. Research news archives as needed.

9. Maintains and regularly updates the database of school addresses and phone numbers and maintains the Central Office phone list.

10. Coordinates financial files for the Communications Office with the Director.

11. Helps coordinate meetings, materials, and information for Director’s role on various committees and for presentations.

12. Performs other duties as assigned by the appropriate administrator.

Signature of Employee ___________________________ Date ___________________________

Signature of Supervisor ___________________________ Date ___________________________