

		Vendor	Thermo King of Atlanta
		Terms	Net 30
Item #	Description	Cost	
1	Cost per hour for repairs during regular business hours. Regular business hours are: 7:00 am to 6:00 pm	\$122.75 / per hour	
2	Cost per hour for repairs during overtime hours. Overtime Hours are: 6:01 pm to 6:59 am	\$184.13 / per hour	
3	Cost per hour for repairs during holidays.	\$245.50 / per hour	
4	Travel time charge per service call.	\$150.00 / per call	
5	Minimum charge for service call.	No	
6	Truck/trip charge per service call.	\$100.00 / per call	
7	Response time after initial call.	Depends on Workload	
8	Provide warranty information on all parts and labor.	Yes	
9	Provide pricing structure for repair parts.	Yes	
10	Provide service twenty-four (24) hours a day, seven (7) days a week.	Yes	
11	Per Section 5.9 of the Special Terms & Conditions, in the event CCSD has failed to include an item(s), responding vendors are asked to provide a fee structure for additional, related items that may be purchased during the award period. Example responses are: X% discount below MSRP; X% discount below published catalog pricing; Cost plus X% mark-up.	5 % to as much as 30 +% depending on the part	
12	Per Section 5.10 of the Special Terms & Conditions, in the event CCSD has failed to anticipate all service needs, responding vendors are asked to provide a fee structure for additional, related services that may be needed during the award period. Vendors are to provide an hourly rate in the space to the right for service needs that may be identified at a later date. If there are different rates, please provide any/all rate information.	Call for authorization before work is completed	